

TEL AVIV (TLV) : VOLUNTARY REBOOK POLICY FROM 13 JUNE TO 14 JULY, 2025

Due to the security situation in Tel Aviv.

Update: O & D change (LCA or ATH) authorized for voluntary rebook policy and general commercial instructions.

ELIGIBILITY COMPARED TO THE INITIAL TRIP

INVOLVED DESTINATION	ELIGIBLE FLIGHTS	ISSUANCE DATE	FLIGHT DATE(S)
To / from / via Tel Aviv (TLV)	Air France	16 June, 2025	from 13 June to 14 July, 2025

Comments:

These instructions allow customers to change the origin or destination of their trip by replacing TLV with the station of Athens (ATH) or Larnaca (LCA). These guidelines apply also to the general commercial instructions.

In this case, customers must connect between Israel (country of origin or destination), and the new station (departure or arrival) by their own means. The company does not cover any cost related to pre/post transportation.

Key information: In the event of a cancelled flight, the involuntary commercial instructions apply

REBOOKING CONDITIONS

OPTIONS

Same cabin

REBOOKING AIRLINE

AF/KL/DL/VS

LAST TRAVEL DATE PERMITTED

28 July, 2025

LAST ISSUANCE DATE PERMITTED

28 July, 2025

Comments:

Please note that any modification or refund is possible, provided that the initial booking has been cancelled no later than the day scheduled for the original flight.

GUIDELINES

PARAMETERS

APPLICATION

CONDITIONS

Change point of Origin/ Destination

Yes

These instructions allow customers to change the origin or destination of their trip by replacing TLV with the station of Athens (ATH) or Larnaca (LCA),

Authorize a change point of origin/destination up to 300 miles (482km). Beyond that, reprice the ticket manually and collect any fare difference.

In all cases, any other expenses related to this change (travel, accommodation, etc.) will be the responsibility of the customer

Travel anticipation

Yes

Possible anticipation before the initial travel date, if flight is available

Change of return flight

Yes

When disruption occurs on the outbound flight, the return date may be changed to protect the original length of stay.

Collection of any penalties (change or refund fees)

No

Whatever the modification (change of date, flight or change of origin/destination), or refund request, all penalties related to the fare must be waived.

Collection of reissue fees / refund fee

No

Do not collect any reissue fee / refund fee.

Refundable fare

Yes

Refund the full value of unused flight coupons in the ticket.

Non refundable fare	No	Only taxes are refundable. or An EMD can be Issued for the full value of unused flight coupons in the ticket. (see Issue an EMD section)
Issue an EMD in exchange of the ticket	Yes	In the absence of refund, for non-refundable tickets, issue a non-refundable EMD type TCVT of the full value of unused tickets, valid 1 year on AF/KL/DL/VS
Refund of paid options	---	Only if the service is not available on the new flight or if no new flight has been rebooked. Refund conditions of the option follow refund conditions of the ticket
If flight is delayed or cancelled by the airline	---	Standard Schedule Change handling guidelines apply